

Conditions of Service

This is a Rules and Regulations guideline that is in all of our interests to take note of.

Definitions:

The “Client” shall mean any relative, agent, executor or other person associated with any deceased either interred, or commemorated in the park. A “visitor” shall mean any other person not associated with any deceased who may visit the park either on a personal basis or for the purpose of carrying out work. The “Company” shall mean Westall Park Ltd. The “Park” shall mean Westall Park Woodland Burial Ground. Interment shall mean any natural burial, or burial or pouring of cremated remains. “Memorials” shall mean memorial trees, benches, plaques or any other forms of memoriam, which may be provided or approved by the company.

Purpose:

1. All interments or memorials shall be subject to these conditions.
2. The Company may vary these conditions from time to time in the wider interests of all Clients.
3. Nothing shall be done by any Client or visitor, which contravenes any planning approval granted by the Local Authority.
4. The Company shall be the final arbiter without appeal in the settlement of any dispute between Clients and/or visitors.
5. The Company will only accept reservations from private individuals and will not accept reservations from any business or commercial organisation other than from recognised Funeral Directors acting on behalf of private individuals.
6. The park will not favour any particular religion or creed above any other and will not provide or reserve space for any sectarian group other than as may be found within the immediate family of any deceased person.
7. Clients must accept that in the longer term any approved memorial tree may become suppressed by more dominant species as the woodland canopy develops or becomes overgrown as the woodland floor advances. They may also be coppiced to aid sustainability.
8. Except as approved by the Company, Clients and visitors may not prune, trim, lop, stunt, fell, uproot, chemically treat or otherwise interfere with trees, shrubs or plants.
9. If, after purchase, the client no longer wishes to hold the plot, the company will repurchase the plot from the client at half the original price paid.
10. The company offers the option of purchasing a sandstone effect plaque as a marker for grave and ashes plots. No other plaques are permitted unless prior approval is granted. We used to provide wooden plaques but have decided to move on to this version as it is much more durable, less invasive to the natural surroundings and allows for more efficient maintenance of the park. These plaques lay at ground level and should last for many years, although they are not designed to be wholly permanent. The company guarantee the plaques for five years; if anything should happen to it such as abnormal wear it will be repaired or renewed upon request.

Clients or visitors may not undertake any excavations of the ground - except with approval and supervision by the Company. Plots MUST NOT be gardened and should be kept natural, allowing grass to re-seed naturally.

The only general exception is that Clients may undertake light planting of bulbs on their own family related interment plots to a depth of no more than 6 inches. However, there must be NO planting on graves until they have settled (which usually takes about 3 months). The Company must undertake any deeper excavation including the planting of memorial trees.

REMEMBER, NATURAL BURIAL IS A ‘RETURN TO NATURE’

There should be nothing left on plots, the only exemption being the laying of flowers. We ask visitors to respect the wishes of the majority and abide by the following rules:

- No fences/borders to be put around any plot. No wood chippings, no stones.
- No masonry, woodwork, headstones, curbstones.
- No ornaments, statues, teddy bears, wind chimes, ribbons, pictures or shrines.
- No plastic/fabric flowers.
- No vases.
- Remove all paper or plastic wrappings from cut flowers.

It is important to understand the yearly cycle of seasons at Westall Park. During winter the grass is short. To maintain the impressive wild flower meadow the grass is allowed to grow long and re-seed during the summer. Although we accept that plaques are difficult to find during this period, it is a favourite time for visitors who love to wander around the mown pathways. The grass is cut in late August/September ready for the winter season.

Please let your friends and relatives know of these rules. If you would like more copies, then please do ask.

If you accept these terms and conditions, we will have permission to remove any items we deem as unacceptable.

Clients are also in agreement that the company may keep a record of personal details. This is purely as a means to enable the company to maintain contact with clients’ if needed and no information will be shared with any third parties. To guarantee a plot position once it is reserved, you must inform us of a change of address. If we cannot contact a plot holder of a reserved plot after 10 years, we maintain the right to resell that plot. However, if a plot is still required we will always honour the burial rights and allocate a new plot position for any previously purchased plot that has been resold under these circumstances.

Please sign and date below.

Sign.....

Print.....

Date: